



## **TICKET SALES – GENERAL TERMS & CONDITIONS (GTC)**

Hahnenkamm Races, Kitzbühel

### **§ 1 - Applicability**

This GTC is applicable both to natural persons, as well as to persons under law (companies). All orders are processed on the basis of the GTC. Variations from the GTC are only valid if in writing.

### **§ 2 – Admission to the Event Grounds**

With respect to admission to the event grounds, the General Conditions of Admission (GCA) of the event organizer, as well as the applicable Kitzbühel's ordinances pertaining to refusal of admission, will apply.

### **§ 3 – Commencement of Validity**

The ticket sale becomes effective upon payment of the ticket price. In remitting payment, the ticket purchaser indicates acceptance of both the GTC and GCA.

### **§ 4 – Shipment of VIP Tickets**

Upon remittance of the ticket price, VIP tickets are shipped up to 14 days prior to the first planned racing event by the event organizer to the customer's address using registered mail; in the event of later orders and later payment, VIP tickets are to be picked up in person at the ticket outlet in question of the event organizer.

### **§ 5 – Event Risk**

Tickets are valid for a specific date, however they are not bound to a specific race event (discipline). Races are open-air events. The danger of program changes, postponements and cancellations may, therefore, be designated as a typical risk.

### **§ 6 – Ticket Returns**

Tickets can be returned by the ticket purchaser up to 15 days prior to the first race event of the race weekend in question. The ticket purchaser must supply a valid address and banking information (IBAN + BIC codes). The appropriate ticket value less a 10% processing fee will be reimbursed within 28 days of the return date. The return date is the day upon which the organizer receives written notice (fax or e-mail). Any later ticket returns are expressly excluded.

### **§ 7 – Early-Notice Race Cancellation**

In the event of cancellation of the entire race event (all scheduled races on a given race weekend), or of portions thereof, up to 14 days prior to the first scheduled race event of the race weekend in question, the value of the tickets will be reimbursed by the event organizer. In such instances, the tickets in question must be returned to the organizer by registered mail within 28 days of the date that cancellation was announced. The ticket purchaser must supply a valid address and banking information (IBAN + BIC). Reimbursement will be within 28 days of the event organizer receiving the ticket.

### **§ 8 – Late-Notice Race Cancellation**

The purchase price shall not be returned if a race is cancelled entirely or in parts for any reason (weather, Act of God, periods of national mourning) whatsoever at any point of time (competition jury, local authorities etc.), within 13 days from the first race of the respective race weekend.

### **§ 9 – Race Postponement**

Should a race event be postponed until a date other than that originally foreseen, all tickets for the original date retain their validity, however only for the general admission area at the event grounds. In this instance, all VIP tickets lose any validity for admission to their separate area. In the event a race needs to be postponed to another day (e.g. Monday) all VIP tickets will keep their validity for access to their specific zone.

### **§ 10 - Compensation**

The event organizer is not liable for any costs incurred by the purchaser due to any potential race cancellation or postponement (compensation for travel expenses, meals, accommodations etc.).

### **§ 11 - Privacy**

Data necessary for processing the ticket order which is collected from the ticket purchaser, is stored by the event organizer in electronic form and is protected under privacy laws. This data is used by the organizer solely for internal purposes and is not shared with third parties.

### **§ 12 - Miscellaneous**

Place of fulfillment and court of jurisdiction is Kitzbühel. Any potential invalidation of one or several terms and conditions contained within this GTC, in no way affects the validity of the remaining conditions. The invalidated element is to be replaced always with one which is as close in its commercial intent to the invalidated one as possible.

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